MEMORANDUM

DATE:     August 14, 2006

TO:       Board of Supervisors

FROM:     Lew C. Bauman
          County Administrative Officer

SUBJECT:  County Administrative Officer’s Weekly Report for August 14, 2006

This is the weekly report by the County Administrative Officer to the Board of Supervisors. This report provides information on issues affecting the County and the progress of County activities.

Parks

Two major “special” events took place recently at County Parks.

Spirit West Coast’s music concert celebrated its tenth consecutive year at Laguna Seca from August 3rd through the 5th. Over 40,000 people of all ages attended this 3-day family event, one of the largest Christian music festivals in the country. In addition to music, attendees enjoyed food from a variety of vendors, workshops, and comedy routines.

Scottish Games and the Celtic Festival were held Saturday (8/5) and Sunday (8/6) at Toro Park. Thousands of people gathered to enjoy Scottish bagpipes, traditional athletic events and British food fare such as fish ’n’ chips, bangers (hot dog like sausage) and meat pies. Also various Scottish clans displayed a variety of cultural jewelry, clothing and men in their multi-colored kilts.

The Monterey County Hospitality Association’s luncheon was held at the Track View Pavilion, Red Bull Energy Center at Laguna Seca. Association members were impressed with this new facility and will recommend its use to their customers and clients.

A post MotoGP briefing was held at Laguna Seca to discuss this year’s event. Representatives from all critical agencies shared their observations as to what worked well and what improvements needed to be made for next year’s event. Gill Campbell, SCRAMP’s General Manager and CEO, advised the
group that the shuttle bus problems experienced on Sunday were primarily caused by a lack of
communications between her staff, directors, and volunteers; the problems were compounded by
unseasonably hot weather and mass congestion of vehicles, campers, and buses all trying to exit
immediately after the main race at about 3 p.m. Gill Campbell stated that we needed professionals to
coordinate and implement the exiting plans for next year and is proposing to hire “Miller Events”;
they have been successfully coordinating traffic, etc., both for the Lake San Antonio Wildflower
Festival and Sea Otter Classic at Laguna Seca. The extreme heat, availability of water, lack of shaded
areas away from the sun were all major concerns during the event. Next year, numerous tented areas
will be made available for the spectators and the Red Cross has agreed to set up aid stations and
“water misters” to help mitigate this problem. In summary, all the agencies did a terrific job in
supporting the event with special kudos to the Sheriff’s Deputies, other law enforcement agencies,
and the fire agencies for their efforts in maintaining crowd control during the Sunday exodus.
Additional meetings will be scheduled with the appropriate agencies to address and ideally resolve all
the major concerns prior to next year’s event.

Department of Child Support Services

As required by Federal Law and California Family Code, the California Department of Child Support
Services has established a State Disbursement Unit (SDU) to serve as a central location for the
collection and disbursement of child support payments. This is just part of the goal to establish a
single statewide automated system; the State of California has been levied a fine each year by the
federal government since 1997 for not meeting this requirement.

At the local level, this has meant a focused clean-up effort by Child Support case managers to
eliminate conflicting data within the centralized database at the state level. Data has to be
synchronized and validated so that collections are not impacted, resulting in incorrect or suspended
collections. Additionally, with this centralized disbursement unit, and according to federal
guidelines, payments will be shared (allocated) across other child support cases that a non-custodial
party may have within the state.

To accomplish this ongoing clean-up/data validation effort, the Monterey County Department of
Child Support Services has stopped taking customer telephone calls on Wednesdays. Information
about an individual’s case is still available through the Integrated Voice Response (IVR) system 24
hours per day, seven days per week. The IVR system provides case status and payment information
as well as answers to frequently asked questions.

There have been no complaints so far about the inability to reach a “live” person on Wednesdays.
The Department of Child Support Services remains open for walk-in customers five days per week
from 8 a.m. to 5 p.m.

Please do not hesitate to contact me should you have any questions concerning this report.