DATE: April 18, 2011

TO: Board of Supervisors

FROM: Lew C. Bauman
County Administrative Officer

SUBJECT: County Administrative Officer’s Report for the week of April 18, 2011

This is the weekly report by the County Administrative Officer.

This Week's Topics: Probation’s new case management system is now ‘live’ and putting new technology to work for the department, County Library staff and friends find a unique way to call attention to the joy of reading and Elections reports on the progress in a local, all mail ballot.

Probation
The Probation Department is pleased to announce the implementation of the initial phase of the new Case Management System (CMS), Smart Probation. Phase I, the Adult component, went live on Monday, April 18th, after a thorough development, testing and user training period.

“The new system is allowing us to more accurately track and report offender and caseload data, and will assist in the Department’s paradigm shift toward evidence-based practices,” explains Chief Probation Officer Manuel Real. “We have struggled for years with inefficient processes and cumbersome manual data collection. Now we are able to utilize technology to serve and sustain our operations and to provide support to the Courts, to our clients and to the community. This is an essential and timely change, as most of our funding streams are now linked to measurable outcomes.”

Smart Probation is a full-feature solution which provides a unified system to collect data from pre-entry into the criminal justice system (to evaluate outcomes of prevention services), to juvenile and juvenile detention, and into the adult criminal justice system, all in a single repository of data.

Phase I, Adult, includes investigation and supervision; case management; assessments and case planning and electronic monitoring.
Probation, as an arm of the Court, is a complex legal system, with multiple levels of supervision, as well as social intervention and rehabilitation; different populations served (non-offender, juvenile, juvenile in detention, adult and victims); and interaction and close collaboration with a variety of organizations in law enforcement, criminal justice, education and social and behavioral services.

A robust, integrated and flexible CMS becomes a mission-critical tool for staff. Collection and reporting of data, both by mandates and by request, is very heavy and tends to increase in complexity and variety over time.

“This is a living, evolving system, and we plan to add new features and reporting capabilities before the end of the fiscal year,” adds Adult Division Director Todd Keating. “It is the nature of our business to adapt to continuous changes, and to new program and reporting mandates.”

Probation staff is hard at work with the system developer to configure and test the next components, Juvenile and Institutions, which are scheduled to go live within the next few months.

Libraries
Sometimes, the best way to make an impact and get your message across is to do something unexpected. That is what Monterey County Free Library staff decided, as they organized a flash group ‘freeze’ at Del Monte Center by the fountain this past Saturday, April 16th.

The 16th was the final day of National Library Week, so to honor libraries and promote reading the word went out for the ‘freeze.’

At exactly 1:00 p.m., about 20 county library staff persons, staff from other area libraries and community book lovers struck their pose at the fountain and held it for five minutes.
“The whole idea is to create awareness of libraries, and most importantly, to encourage Monterey County residents to take time out of their busy lives to read,” says Jayanti Addleman, head of the Monterey County Free Libraries, who ‘froze’ not only with a good book but with a sign that reads “I Love Libraries.”

Participants ‘froze’ with big books, little books, even audio books. Those who could not make it to Monterey took part in library ‘freezes’ around the county. You can see more photos of the ‘freeze to read’ on the library’s Facebook page which can be accessed from their website: http://www.co.monterey.ca.us/library/

The freeze only lasted for five minutes, but organizers hope it will make a long-lasting impression!

**Elections**

May 3, 2011 Special All Mail Ballot Election – Monterey Peninsula Water Management District vacancy: Monday, April 18th was the deadline to register to vote in the May 3 Special All Mail Ballot Election being held in Division 1 of the Monterey Peninsula Water Management District. To date, there are 7,791 registered voters in Division 1 of the District.

As of Monday, April 18th, the Department has received a total of 1,244 voted ballots. Additional information about the May 3 all mail ballot election can be found on the Department’s website under the link “Upcoming Elections.”

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